

See your Water Usage

Follow these simple instructions to see your water usage information online. Please note, your account will become active 5-7 days after the installation.



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Steps to Create an EyeOnWater Account

1. Enter your service or billing address ZIP/Postal Code.
2. Enter your account number as it appears on your water bill. Don't have a copy of your water bill? Contact your utility.
3. Enter and confirm your email address.
4. Create and confirm your password.
5. Read and accept the Terms of Use.
6. Verify your email address in the confirmation email.
7. Enjoy using EyeOnWater!

SAMPLE WATER BILL

| CUSTOMER NAME | SERVICE ADDRESS | ACCOUNT NUMBER |
|---------------|-----------------|----------------|
| JANE SMITH | 123 MAIN STREET | 00037158 |

Service or Billing ZIP/Postal Code: _____
 Service or Billing ZIP/Postal Code: _____

Account Number: _____
 Enter your Account Number: _____

Some utilities use a customer number, others omit hyphens, trailing zeros and non-numeric characters. When in doubt, consult your utility to learn which number to use when creating an EyeOnWater account.

Next

Already have an account? Sign in here.

Visit <https://eyeonwater.com/signup> to create your online account. Enter your service or billing ZIP/postal code and your account number.

4

Welcome, please activate your water account

Water Utility
to me

Hi Jane Smith,

You're almost finished signing up for online access to your Water Utility account. Please click the verification link below to activate your account and sign in.

[Click here](#) to verify your email address.

Click on the link in the email to verify your email address.

2

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|---------------|-----------------|----------------|
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Full Name:
 Email Address:
 Confirm Email Address:
 Password:
 Password Strength: ■■■■
 Confirm Password:

I have read the Terms of Use for this application and agree to the provisions.

Next

Already have an account? Sign in here.

Enter your name and email address. Confirm the address, and then create and confirm a password. Passwords must be 8 to 16 characters long.

5

My Account

Email Address:
 Password:

Did you know?
 One in eight people worldwide do not have access to clean water, according to the World Health Organization.

Sign In

After clicking the link in your email, enter your email address and password to sign in.

3

Did you know?
 One in eight people worldwide do not have access to clean water, according to the World Health Organization.

We have sent a verification email to the following address, please open the link in the email and return to this app to complete the sign up process.

Email Address:

Resend Email

Check your email for the verification message that has just been sent.



Once you've logged in, you'll be able to view your water consumption and even set a leak alert.